

Consumer Confidence Report

Annual Drinking Water Quality Report

ARCOLA

IL0410050

Annual Water Quality Report for the period of January 1 to December 31, 2025

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by ARCOLA is Purchased Ground Water

For more information regarding this report contact:

Name Bill Wagoner

Phone 217-268-4966

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water
The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.
Contaminants that may be present in source water include: <ul style="list-style-type: none">- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.
In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.
Some people may be more vulnerable to contaminants in drinking water than the general population.
Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).
Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The drinking water supplier is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standard Institute accredited certifier

to reduce lead in drinking water. If you are concerned about lead in your water, you may wish to have your water tested, contact Bill Wagoner at 217-268-4966. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Source Water Information

Source Water Name	Type of Water	Report Status	Location
CC 03-ARCOLA BOOSTER METER STATION FF IL0410020 TP01	GW	<u>active</u>	WEST OF TUSCOLE, .5 MILES NO OF RT 36

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at 217-268-4966. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: IL AMERICAN-CHAMPAIGN To determine Illinois American Water Company-Champaign's susceptibility to groundwater contamination, a Well Site Survey Report from February 1991 and a source inventory conducted in 1999 by the Illinois Rural Water Association in cooperation with the Illinois EPA, were reviewed. Based on the information contained in these documents, nineteen potential sources of groundwater contamination are present that could pose a hazard to groundwater pumped by the Illinois American Water Company-Champaign community water supply wells. These include three stores/sales, two printing companies, a manufacturing/processing of chemicals, a warehouse, a vehicle sales, two lagoons, a construction/demolition co., two electrical generators/substations, three below ground fuel storages, a quarrying of material, two septic systems, and a well. The Illinois EPA has determined that Illinois American Water Company-Champaign Wells #35, #40, #41, #42, #43, #45, #46, and #47 are susceptible to IOC, VOC, and SOC contamination. Wells #53, #54, #55, #56, #57, #58, #59, #60, #61, #62, #63, #64, #65 and #66 are not susceptible to IOC, VOC, or SOC contamination. This determination is based on a number of criteria including: monitoring conducted at the wells; monitoring conducted at the entry point to the distribution system; and the available hydrogeologic data for the wells.

Lead and Copper

Definitions:

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Copper Range: ND to 0.799 ppm

Lead Range: ND to 97.7 ppb

To obtain a copy of the system's lead tap sampling data: Contact Bill Wagoner at 217-268-4966

Our Community Water Supply has developed a service line material inventory.

To obtain a copy of the system's service line inventory: Contact Bill Wagoner at 217-268-4966

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2025	1.3	1.3	0.274	0	ppm	N	Corrosion of household plumbing systems; Erosion of natural deposits.
Lead	2025	0	15	0	2	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Water Quality Test Results

Definitions:	The following tables contain scientific terms and measures, some of which may require explanation.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

"Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure."

Water Quality Test Results

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

na: not applicable.

mrem: millirems per year (a measure of radiation absorbed by the body)

ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2025	1	1 - 1.2	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2025	27	13 - 29.1	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2025	72	55.2 - 76.2	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

Violations Table

Haloacetic Acids (HAA5)			
Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	01/01/2025	03/31/2025	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Total Trihalomethanes (TTHM)			
Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	01/01/2025	03/31/2025	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Public Notice was issued and the violation has been turned to compliance

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Arcola

Our water system violated several drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During March 2026 we did not monitor E. Coli and Chlorine and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
E. coli	Monthly	0	March 2026	April 21, 2026
chlorine	Monthly	0	March 2026	April 21, 2026

What happened? What is being done?

We failed to collect the Bacti samples in March, we will be sure to collect them on time from now on.

For more information, please contact Bill wagoner at 217-268-4966.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Arcola.

Water System ID#

IL0410050

Date distributed

With 2026
CCR

Water Quality Results

ILLINOIS AMERICAN - CHAMPAIGN

Our team of experts conducts extensive sampling on the quality of your water. The tables on the following pages show the substances that were detected. This includes substances with drinking water limits and some that are not currently regulated. Definitions are also provided to help you understand key terms and acronyms.

Most results come from samples collected last year. Some results are from previous years because less sampling is required if levels remain consistently low.

INORGANIC CONTAMINANTS							
Substance (with units)	Collection Date	Violation	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Likely Source of Contamination
Arsenic (ppb)	01/02/2024	No	0	10	2	0 - 2	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronic production wastes
Fluoride (ppm)	01/02/2024	No	4	4.0	0.66	0.61 - 0.66	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Sodium (ppm)	01/02/2024	No	NA	NA	46.7	38.2 - 46.7	Erosion from naturally occurring deposits. Used in water softener regeneration

Availability of Monitoring Data for Unregulated Contaminants

Unregulated contaminants are those for which the EPA has not established drinking water standards. Unregulated contaminant monitoring helps EPA to determine where certain contaminants occur and whether the Agency should consider regulating those contaminants in the future. Every five years, the EPA issues a new list of no more than 30 unregulated contaminants to be monitored. More information is available at <https://www.epa.gov/dwucmr/fifth-unregulated-contaminant-monitoring-rule>

Our system participated the latest round of sampling under the Unregulated Contaminant Monitoring Rule (UCMR 5). If you are interested in examining the results, please contact Markesha Davis, Water Quality Manager, at 217-377-4764.

UNREGULATED CONTAMINANT MONITORING				
Substance (with units)	Year Sampled	Average	Range	Typical Source
Lithium	2024	9.2 ppb	ND to 14.1 ppb	Naturally occurring with multiple commercial uses